



OZARKS
HEALTHCARE

**Crisis Stabilization
Center**



*Nurturing Hope, Improving Health,
and Encouraging Wellness -
every person, every time*

ABOUT OZH BEHAVIORAL HEALTH CENTER

OZH BHC is the administrative agent for Department of Mental Health (DMH) Service Area 18, a seven-county region of south-central Missouri. OZH BHC provides the following services:

- Psychiatry
- Counseling
- Group Therapy
- Integrated Treatment of Co-Occurring Disorders (ITCD)
- Crisis Services (ACI)
- Emergency Room Enhancement Program (ERE)
- Community Behavioral Health Liaisons (CBHL)
- PSR Day Treatment
- Case Management
- Healthcare Home
- Residential Support Program

OZH BHC CRISIS STABILIZATION CENTER

OZH CSC is a DMH funded, medically monitored program that provides an alternative to psychiatric hospitalization.

PROGRAM GOALS

- Increase access to Trauma Informed Urgent Psychiatric Services
- Development of Integrated Health Services
- Reduce burden on local ERs and Law Enforcement for Behavioral Health Services after hours and weekends
- Increase the availability of psychiatric beds

PROGRAM SERVICES

OZH CSC provides services such as:

- Psychosocial Assessment
- Psychiatric Evaluation & Medical Services
- Crisis Intervention & Brief Therapy
- Case Management & Referral Services including:
 - Medicaid Eligibility Determinations
 - Community Resources
 - Employment Application Assistance
 - Housing Application Assistance
 - Transportation Assistance
 - Referrals for Physical and Mental Health
- Peer Support

WHO WOULD BENEFIT?

- Anyone in a mental health crisis who requires stabilization either through brief therapy techniques, medication management, or both
- Adults who have case management needs, including assistance to accessing sheltered housing
- Adults with substance use issues and require urgent assistance in accessing substance use facilities

ELIGIBILITY REQUIREMENTS

- VOLUNTARY and willing to actively participate in admission process
- Not actively suicidal, displaying aggressive behaviors or making threats of harm against others
- Medically stable, free of communicable conditions and ambulatory
- The OZH CSC is NOT a placement for emergency housing

CONTACT US!

ADDRESS

1100 Kentucky Ave.
West Plains, MO 65775

* Turn off of Hwy 63 toward the round-about. Take the Kentucky avenue exit and then turn Right onto 6th street. The Crisis Center will be on your LEFT*

24 HOUR CRISIS HOTLINE

988

HOURS OF OPERATION

7 Days a Week
11AM-9PM

PHONE

Direct: 417-505-7878
Main Hospital: 417-256-9111
BHC Outpatient Clinic: 417-257-6762

FAX

417-553-4989

STAFF

CSC Clinical Manager
Christy Jackson, LPC
417-257-6762 ext. 1640
Cell: 417-372-5885



OZARKS
HEALTHCARE

**Crisis Stabilization
Center**

